



**Lakeside at Rocky Crest
Housekeeping Policies & Procedures
effective February 1, 2023**

We have provided the following amenities in your unit:

Bathroom

- Facial Soap
- Body Soap
- Toilet Paper
- Facial Tissue

Kitchen

- Paper Towel
- Dish Soap
- Dishwasher Soap
- One Scrubbie
- One Sponge
- 3 Dish Towels
- 3 Dish Clothes
- 2 Barbecue Lighters

Additional cleaning is no longer available:

- Excessive cleaning charge is \$59 per employee per hour
- All fees are subject to 13% HST

Should you require additional items or service the following charges apply:

- One set of sheets \$33 per bed
- One set of towels \$40 per set
- One extra duvet \$33 each
- One bathroom refresh \$64 per bathroom
- One bedroom refresh \$64 per bedroom
- Kitchen refresh \$59 per hour
- Note: one set of towels includes 4 bath, 4 hand and 2 face. Bathroom refresh includes replacement towels. Bedroom refresh includes new sheets.
- All fees are subject to 13% HST

Should any exceptional additional cleaning be required at the end of any owner or owner guest stay, a fee of \$59 per labour hour plus 13% HST will apply. The fee is the responsibility of the Lakeside Owner.